

NAVIGATING THE CURRENTS OF RISK

2020 MISSOURI/KANSAS PRIMA CONFERENCE



THE LODGE OF FOUR SEASONS • LAKE OZARK, MO

APRIL 15-17, 2020

2020 MO/KS PRIMA CONFERENCE

WEDNESDAY, APRIL 15

- 11:30 a.m. **Golf outing – The Ridge course**
(Shotgun start at 12:30 p.m.; meet at the clubhouse at 11:30 a.m.)
- 3:00 p.m. **Registration**
- 6:30 p.m. **Opening reception and dinner**

THURSDAY, APRIL 16

- 7:30 a.m. **Breakfast buffet**
- 8:20 a.m. **Opening remarks**
MO/KS presidents: Jacinda Thudium and Bill Cauveren
- 8:30 a.m. **Mission-Driven Leadership**
Keynote speaker: Michael Fann, Public Entity Partners
The most overlooked step in implementing organizational leadership is the first one: establishing a clearly defined mission toward which a group may strive. The failure to get your thinking right and clearly define what you are trying to accomplish continues to be a foundational *failure disease* for organizations. This presentation will highlight the relationship between an organization's mission and the passion its staff has toward group accomplishment.
- 10:15 a.m. **Break with sponsors**
- 10:45 a.m. **A) Risk Management Basics**
Speakers: Donna Capria, WaterOne, and Richard Spiers, Claims Consultant
This session will discuss basic risk management principles including best practices on coverage, limits and specific endorsements to be included or excluded for public entities; and basic coverage and limits on general liability, auto, umbrella and workers' compensation.
- B) Can Your City Survive a Disaster?**
Speaker: Danielle Tyler, J.S. Held LLC
FEMA reports that 40 percent of businesses do not reopen after a disaster. Another 25 percent fail within one year. Cities do not have a choice; they have to survive. Educating your staff and community on threats and recovery is the best first step in preparation and survival. This session will discuss threats, who is on your disaster team and the goals of a continuity plan.
- 12:00 p.m. **Lunch**
- 1:15 p.m. **A) Cyber Breach: Why Me? (Why Bad Things Happen to Good Organizations)**
Speaker: Stephen Meyer, State of Missouri
This session will provide examples of successful hacks into companies that thought their cybersecurity systems were able to withstand threats. Come learn best practices to guard against the ever-changing and challenging world of cyberattacks.
- B) Firefighter Cancer and Police Mental Stress Claims**
Speakers: Frederick Greenbaum and Ryan Denk, MVP Law
Two attorneys will discuss firefighter cancer and police psych cases and will explain how to address these matters. Compensability issues, treatment and how these may be handled in future labor negotiations also will be discussed.

- 2:15 p.m. **Break – Last chance with sponsors**
- 2:45 p.m. **Sponsor door prize presentations**
- 3:00 p.m. **A) Data-Driven Claims Program**
Speakers: Dan Greco and John Charpie, Thomas McGee Group
You can't drive a vehicle by looking at your dashboard, and the same should be said for your claims program. Dashboards and data provide us with many useful tools and metrics, but you also need to plan ahead, look at what the dashboard is showing you and *drive* the program by looking through the windshield.
- B) Risk Assessment and Prevention for Jails and Lockups**
Speaker: Ashley Bonner, Trident Public Risk Solutions
This session will explain how to evaluate your holding cells, lockups and jails for safety, liability concerns and suicide prevention. We will discuss model policies and procedures and will show how to ensure sustainable risk management practices from both a risk management and law enforcement advisor standpoint.
- 4:00 p.m. **Dinner on your own**
- 7:30 p.m. **Mingle mixer**

FRIDAY, APRIL 17

- 7:30 a.m. **Breakfast buffet**
- 8:30 a.m. **Pete and Repeat: What To Do With Frequent Fliers**
Speakers: Sarah Perry, City of Columbia, and Bob Smither, City of Branson
Have you noticed employees who seem to have a disproportionate number of work injuries and/or vehicle accidents? This session will examine reasons why frequent claims happen to a few people, methods to communicate claim frequency to your entity's managers and strategies for addressing the issue.
- 9:30 a.m. **Break**
- 10:00 a.m. **Medical Marijuana and the Impact on ADA, FMLA and Workers' Compensation**
Speakers: Steve McManus and Ryan Denk, MVP Law
Two attorneys will discuss the legality of medical marijuana; the impact it has on FMLA, ADA and workers' compensation; and what the future might look like regarding this issue. This session will give participants a better understanding as to what is required when medical marijuana is prescribed and the ramifications it has on the workplace.
- 11:00 a.m. **Is It Me or Is It You? Creating a Culture of Civility**
Speaker: Michael Fann, Public Entity Partners
One of the purest predictors of future claims experience is the morale of your organization. While workplace harassment gets the headlines, many other claims have improper behavior as their foundational cause. This presentation will highlight the relationship between an organization's work environment and its future claims. Learn about the roles that poor communication skills, personal insecurity and the rumor mill play in creating a toxic culture within your organization.
- 12:00 p.m. **Door prize drawing**
- 12:30 p.m. **MoPRIMA chapter meeting**

SPECIAL THANKS TO OUR 2020 SPONSORS

The following is the sponsor list as of Jan. 23, 2020. A complete list will be included with the information received at the conference. If your organization or company would like to be a conference sponsor, please contact **David Manthe** at david.manthe@kcmo.org or **Donna Capria** at dcapria@waterone.org.

PLATINUM



GOLD



SILVER

Advanced Bone & Joint: Dr. W. Frisella, Dr. B. Meek, Dr. A. Lombardo

ARC Physical Therapy+

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Optimal Work Comp Solutions, Plus

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2020 MO/KS
PRIMA
Conference

April 15-17, 2020

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REGISTRATION FEES

	By March 25	After March 25
MO/KS PRIMA member full conference registration	\$130	\$155
Nonmember full conference registration	\$175	\$200
Retiree/student	\$75	\$100
Guest (<i>spouse/significant other: meals/social events</i>)	\$75	\$100
Golf fee (<i>full conference registrations only</i>)	\$35	\$35

Lodging is available for attendees at The Lodge of Four Seasons at a discounted rate of \$125 per night plus applicable taxes. The cutoff date for reservations is March 25 based upon availability. Conference participants are responsible for making their own room reservations.

Call **888-265-5500** to make your reservation; be sure to identify yourself as an attendee of the 2020 MO/KS PRIMA conference. (Cancellations are accepted by 4:00 p.m. at least four days prior to arrival.)

To register, please visit:
www.eiseverywhere.com/2020PRIMA

If you have questions, please contact
Tammy Bagley at **573-881-4849** or at
tammy@custommeetingplanners.com.

The registration deadline is **March 31, 2020**. All
refund requests (minus a \$30 administrative
fee) **must be received on or before March 25** via
email at **tammy@custommeetingplanners.com**.